

Compromiso y desgaste laboral en directivos escolares.

Rojas, Agostina y Vargas Rubilar, Natalia.

Cita:

Rojas, Agostina y Vargas Rubilar, Natalia (2024). *Compromiso y desgaste laboral en directivos escolares. XVI Congreso Internacional de Investigación y Práctica Profesional en Psicología. XXXI Jornadas de Investigación. XX Encuentro de Investigadores en Psicología del MERCOSUR. VI Encuentro de Investigación de Terapia Ocupacional. VI Encuentro de Musicoterapia. Facultad de Psicología - Universidad de Buenos Aires, Buenos Aires.*

Dirección estable: <https://www.aacademica.org/000-048/681>

ARK: <https://n2t.net/ark:/13683/evo3/37C>



COMPROMISO Y DESGASTE LABORAL EN DIRECTIVOS ESCOLARES

Rojas, Agostina; Vargas Rubilar, Natalia
CONICET - Universidad Católica Argentina. Mendoza, Argentina.

RESUMEN

El presente estudio tuvo por finalidad analizar la posible relación de las dimensiones del engagement con los síntomas de burnout. Para ello, participaron 111 directivos escolares, de género femenino y masculino, que trabajaban en distintos niveles y modalidades de educativas, en gestión estatal o privada. Para recoger información sobre las características sociodemográficas y laborales de los participantes se empleó un cuestionario semiestructurado. Para evaluar el compromiso laboral se utilizó la versión en español del Utrecht Work Engagement Scale (Schaufeli et al., 2002). Para valorar el desgaste profesional se empleó la adaptación al español del Maslach Burnout Inventory (Maslach y Jackson, 1986). Los resultados del coeficiente de correlación r de Pearson mostró una correlación significativa negativa y moderada del Agotamiento emocional con el Vigor ($r = -.437$; $p = .000$), la Dedicación ($r = -.370$; $p = .000$) y la Absorción ($r = -.324$; $p = .001$). La Despersonalización, por su parte, presentó una correlación negativa baja con el Vigor ($r = -.272$; $p = .004$), la Dedicación ($r = -.249$; $p = .008$) y la Absorción ($r = -.287$; $p = .002$). Por último, la Realización Personal exhibió una correlación positiva moderada con el Vigor ($r = .431$; $p = .000$), la Dedicación ($r = .439$; $p = .000$) y la Absorción ($r = .344$; $p = .000$).

Palabras clave

Directivos escolares - Desgaste profesional - Compromiso laboral - Educación

ABSTRACT

ENGAGEMENT AND JOB BURNOUT IN SCHOOL DIRECTORS

The purpose of this study was to analyze the possible relationship between dimensions of engagement and symptoms of burnout. To this end, 111 school administrators, both female and male, working at various educational levels and types, in both public and private management, participated. To gather information on the sociodemographic and work characteristics of the participants, a semi-structured questionnaire was used. The Spanish version of the Utrecht Work Engagement Scale (Schaufeli et al., 2002) was used to assess work engagement. To evaluate professional burnout, the Spanish adaptation of the Maslach Burnout Inventory (Maslach & Jackson, 1986) was employed. Pearson's r correlation coefficient results showed a significant, moderate negative correlation of Emotional Exhaus-

tion with Vigor ($r = -.437$; $p = .000$), Dedication ($r = -.370$; $p = .000$), and Absorption ($r = -.324$; $p = .001$). Depersonalization, in turn, showed a low negative correlation with Vigor ($r = -.272$; $p = .004$), Dedication ($r = -.249$; $p = .008$), and Absorption ($r = -.287$; $p = .002$). Finally, Personal Accomplishment exhibited a moderate positive correlation with Vigor ($r = .431$; $p = .000$), Dedication ($r = .439$; $p = .000$), and Absorption ($r = .344$; $p = .000$).

Keywords

School management - Professional attrition - Labor commitment - Education

BIBLIOGRAFÍA

- Collie, R. J., Granziera, H., & Martin, A. J. (2020). School principals' workplace well-being: a multinational examination of the role of their job resources and job demands. *Journal of Educational Administration*, 58(4), 417-433. <https://doi.org/10.1108/JEA-04-2019-0075>
- Gamero-Burón, C., & Lassibille, G. (2018). Work engagement among school directors and its impact on teachers' behavior at work. *The Journal of Developing Areas*, 52(2), 27-39. <https://doi.org/10.1353/jda.2018.0020>
- Holmström, A., Tuominen, H., Laasanen, M., & Veermans, M. (2023). Teachers' work engagement and burnout profiles: Associations with sense of efficacy and interprofessional collaboration in school. *Teaching and Teacher Education*, 132, 104251. <https://doi.org/10.1016/j.tate.2023.104251>
- Koch, A. R., Binnewies, C., & Dormann, C. (2015). Motivating innovation in schools: School principals' work engagement as a motivator for schools' innovation. *European Journal of Work and Organizational Psychology*, 24(4), 505-517. <https://doi.org/10.1080/1359432X.2014.958471>
- Maslach, C., & Jackson, S. E. (1986). *Maslach Burnout Inventory* (2nd ed.). Consulting Psychologists Press.
- Schaufeli, W., Salanova, M., González-Romá, V., & Bakker, A. (2002). The measurement of burnout and engagement: A confirmatory factor analytic approach. *Journal of Happiness Studies*, 3, 71-92. <https://www.wilmarschaufeli.nl/publications/Schaufeli/178.pdf>
- Silbaugh, M. W., Barker, D. B., & Arghode, V. (2023). Emotional labor, emotional intelligence, and burnout among school principals: Testing a mediational model. *Leadership and Policy in Schools*, 22(1), 73-86. <https://doi.org/10.1080/15700763.2021.1904511>

- Upadhyaya, K., Toyama, H., & Salmela-Aro, K. (2021). School principals' stress profiles during COVID-19, demands, and resources. *Frontiers in Psychology*, 12, 731929. <https://doi.org/10.3389/fpsyg.2021.731929>
- Venugopal Prabhakar, G., Gantasala, S. B., Madireddy, M., & Upadhyay, P. (2023). School resource inadequacy and school social engagement: Mediating effect of principals' stress. *Journal of Community Psychology*, 51(1), 284-296. <https://doi.org/10.1002/jcop.22903>
- Yang, Z., Qi, S., Zeng, L., Han, X., & Pan, Y. (2021). Work-family conflict and primary and secondary school principals' work engagement: a moderated mediation model. *Frontiers in Psychology*, 11, 596385. <https://doi.org/10.3389/fpsyg.2020.596385>
- Yildirim, F., & Sait Dinc, M. (2019). Factors influencing burnout of the principals: a pilot study in Flemish schools of Belgium. *Economic research-Ekonomska istraživanja*, 32(1), 3538-3553. <https://doi.org/10.1080/1331677X.2019.1660200>